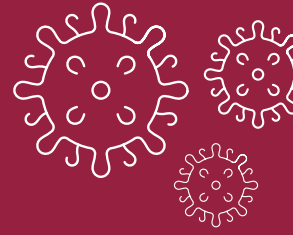




Getting Help and Support



Support with tenancy issues

The Residential Rental Hub
For information about changes to renting during COVID-19.

 <https://www.covid19.qld.gov.au/the-hub>

Queensland Statewide Tenant Advice and Referral Service (QSTARS)
Free help and advice for tenants.

 Phone 1300 744 263

Residential Tenancies Authority (RTA) hotline

 1300 366 311 from 8.30am to 5pm, Monday to Friday.



Housing assistance

Homelessness Hotline

 Phone: 1800 474 753

The Queensland Government's Housing Service Centres
Help with accessing and keeping housing.

 <https://www.qld.gov.au/housing/public-community-housing/housing-service-centre>



Mental health support

A list of mental health services can be found here:

 <https://www.qld.gov.au/health/mental-health/help-lines/services>



Individual Advocacy Supports

The Combined Advocacy Groups of Queensland
Twelve free individual advocacy services in Queensland.

 <https://www.advocacymatters.org/>

Aged and Disability Advocacy Australia Ltd

 [1800 818 338 \(Freecall\), or \(07\) 3637 6000](tel:1800818338)

 www.adaaustralia.com.au

Australian Government income support

The Australian Government is giving financial support to people during COVID-19.

 <https://www.servicesaustralia.gov.au/individuals/subjects/payments-and-services-during-coronavirus-covid-19>






Local Council

Many local councils in Queensland are helping people impacted by COVID-19 who live in their area.

Talk to your local council about what might be available.

 <https://www.getready.qld.gov.au/find-your-local-council>

For people who need to access interpreting services:

| | |
|---|--|
|  | Telephone and Interpreting Service 131 450 |
|  | Voice Relay number 1300 555 727 |
|  | Teletypewriter (TTY) number 133 677 |
|  | SMS relay number 0423 677 767 |
|  | Speak and listen users 1300 555 727 then ask for 1800 800 110 |