



## Fact Sheet: COVID Safe outdoor seated venues

As at 6 October 2020

Advice for outdoor seated venues, including stadiums, amphitheatres and outdoor performance venues

### More information

For more information you can visit [covid19.qld.gov.au](https://covid19.qld.gov.au).

For general information about the Queensland Government's response to COVID-19 you can call **134 COVID (13 42 68)**.

### Background

The Chief Health Officer's [Restrictions on Businesses, Activities and Undertakings Direction](#) restricts outdoor seated venues to operate in accordance with specific conditions. Outdoor seated venues include outdoor stadiums, amphitheatres and outdoor performance venues.

### Key principles

#### Protective face masks

- Strong encouragement and messaging to all patrons via pre-event information and in-venue to wear face masks when leaving seating bay, using amenities, accessing food and beverage facilities and using transport services.
- Strategies in place to ensure adequate availability of masks at the venue. Venue may encourage patrons to bring-their-own face masks.
- Strong messaging on the correct use and disposal of face masks.

#### Transport management

- Increased transport management including increased public transport options, whole-of-queue marshalling and consideration of choke points.

#### Retail, food and beverage

- Managed operation of merchandise outlets at the outdoor seated venue.
- Consider additional supplementation of 'pop up' merchandise outlets to reduce queues.
- Managed approach to food and beverage purchase and consumption in general admission seating areas, including:
  - managed ratio of patrons to available food and beverage amenities per zone.
  - provision of additional grab and go facilities for servicing consumption and limiting queues across outlets.
  - limiting the products available to improve transaction times.



## Zone management

- Encourage separating the outdoor seated venue into clearly, distinct zones.
- Encourage the use of zones with clear messaging and visual cues for patrons to clearly navigate to their allocated zone without need to move to other zones.
- Limit the number of people per zone to ensure adequate ratio of patrons to toilet amenities, food and beverage.

## Egress management

- Management of egress to prevent patrons from different zones mingling.
- Consider a staggered egress through clear messaging to patrons when their zone is permitted to exit.
- Consider post-event presentations or performances to assist in staged egress.

## Staff management

- Enhanced venue and security staff to monitor queues, discourage mingling and assist with egress.
- Workers who have direct close contact with patrons should be strongly encouraged to wear a face mask.
- Have additional strategies in place for workers who may be considered a vulnerable population.
- Limit staff working across multiple zones.

## Contingency planning

- Implement strategies to manage COVID-19 transmission risks during wet weather events where patrons move undercover in crowded conditions.

## Physical Distancing

- Strong messaging to patrons prior to attendance that physical distancing in the outdoor venue seating will not be possible with increased capacity.
- Physical distancing of 1.5m must be maintained by patrons and workers when not seated in the outdoor venue.
- If practicable, set up separate exit and entry points.
- Enhanced signage and 1.5m floor markings in high traffic areas such as food and beverage stalls, toilet facilities and general concourse areas Contact Information.



## Contact tracing

- Ensure contact information for each attendee includes their allocated zone and seat number.
- The outdoor seated venue must keep contact information about all students, staff and other attendees for contact tracing purposes for a period of 56 days, unless otherwise specified.
- This information must include name, phone number, email address, and the date and time period of patronage.
- If requested, this information must be provided to public health officers within a stated time.
- The information should be securely stored, not used for any other purpose and deleted after 56 days.

## Cleaning and hygiene

- Provide hand washing facilities for all attendees and staff including clean running water, liquid soap, paper towels. If hand washing facilities are not readily available, provide an appropriate alcohol-based hand sanitiser at regular intervals.
- Enhanced cleaning and disinfection, including availability of alcohol-based hand sanitiser in queues and other key flow points.

## Health Screening

- All workers and patrons should be asked the following screening questions, and they must not be permitted to attend the outdoor seated venue if they:
  - are unwell
  - are an active COVID-19 case
  - have been overseas or to a [declared COVID-19 hotspot](#) in the last 14 days
  - have been in close contact with a confirmed COVID-19 case.
- Venues should have in place a clear refund policy and are strongly encouraged to reimburse patrons for the price of the tickets if they fall into any of the categories above.

## Further information

You can find COVID-19 health advice on the Queensland Government website, including the current status in Queensland and how to protect yourself and others.

If you are seeking clarification on a [public health direction](#) or have any questions, please call 134 COVID (134 268).

Visit [Unite against COVID-19](#) for information about the Queensland Government response, including current requirements for social distancing, border closures and business restrictions.

The Department of Health has a variety of fact sheets, videos, signage and posters with detailed information to guide businesses in helping reduce the spread of COVID-19. These can be accessed at <https://www.health.gov.au/resources/collections/coronavirus-covid-19-campaign-resources>.